LETTER TO OUR COMMUNITY

It is our pleasure to present the Health Department of Northwest Michigan 2019 Annual Report to the community! In the pages that follow, you will find many examples of how our agency works to achieve health equity to ensure all residents have the opportunity to attain their highest level of health. Our work is grounded in the roots of public health, where we recognize wellness reflects the health of the environments and circumstances that we live, work, and play. Our Mission and agency Fundamentals are focused on driving our work toward our Vision—Healthy People in Healthy Communities. It is this commitment to understanding the root causes of health that will help us analyze data and formulate strategies to develop healthy, resilient, and thriving communities. With the leadership of our Board of Health and the work of our highly skilled team, we know that Northern Michigan can be the healthiest place to live!

Lisa Peacock,
MSN, RN, WHNP-BC
Health Officer

Joshua Meyerson,
MD, MPH
Medical Director

HEALTH DEPARTMENT LEADERSHIP

Health Officer
Lisa Peacock, MSN, RN, WHNP-BC

Medical Director
Joshua Meyerson, MD, MPH

Deputy Health Officer
Erika Van Dam, MPH, CHES

Chief Financial and Administrative Officer
Terry Tollas

Director of Community Health Services
Natalie Kasiborski, PhD, LMSW, MPH

Director of Environmental Health Services
Scott Kendzierski, MS, REHS

Director of Family Health Services
Amanda Thompson, MSN, RN

Director of Regional Planning
Jane Sundmacher, M.Ed.

2019 BOARD OF HEALTH MEMBERS

Charlevoix County
Nancy Ferguson, Shirley Roloff

Emmet County
James Kargol, David White

Otsego County
Julie Powers, Duane Switalski

Antrim County
Karen Bargy, David Heeres
SERVICE DELIVERY SNAPSHOT

The Health Department of Northwest Michigan is committed to delivering important preventive and treatment services to our entire population that focus on promotion of well-being and prevention of disease.

WE SUPPORT FAMILIES

28,669 clients received services at Dental Clinics North locations throughout Northern Michigan; 10,536 of those clients visited clinic locations in the Health Department jurisdiction

451 families were enrolled in Children’s Special Health Care Services

6,530 home visits were delivered through Maternal Infant Health Program, Healthy Families Northern Michigan and Newborn Home Visits

WE SUPPORT CHILDREN & TEENS

2,476 children and teens received services through School-Based Child and Adolescent Health Programs

3,972 mental health visits with children and teens were delivered through School-Based Child and Adolescent Health Programs

8,685 pre-school/school-aged children were screened for vision; 859 referred

4,874 pre-school/school-aged children were screened for hearing; 165 referred

1,563 children received fluoride varnish and an assessment of cavities

992 children were screened for lead poisoning

3,765 children received an oral health screening at school

WE SUPPORT ADULTS

371 men and women had disease prevention screening and health coaching

497 individuals had visits for sexual health services

294 women had free breast and cervical cancer screenings

44 men and women had home screening tests or colonoscopies through the Colorectal Cancer Control Program

WE IMPROVE HEALTH IN OUR COMMUNITIES

10,289 vaccines were administered

10,770 vaccines were distributed to providers

215 sexual transmitted infections investigations were conducted

38 vaccine-preventable disease investigations were conducted

228 other contagious disease investigations were conducted

For a comprehensive five-year list of the reported Communicable Diseases within the four counties of the Health Department of Northwest Michigan, please visit the following link: https://rb.gy/pzrljs
PURSUING HEALTH EQUITY...
Everyone has a fair and just opportunity to be as healthy as possible

School–Based Mental Health Care Expansion
In 2019, the Child and Adolescent Health Center Programs expanded to provide four more school–based mental health therapists; thereby increasing access to mental health care for students in Alanson, Central Lake, East Jordan and Gaylord schools. This is an important way to make it easier for children and families to access the care they need to be healthy!

Safe Food, Safe Communities
Safe Food, Safe Communities is designed to increase knowledge about foodborne illness prevention among volunteers who serve meals in community settings, such as churches and food banks. The program targets facilities that regularly serve community meals to at-risk populations, including the elderly, individuals with health vulnerabilities and families whose food insecurities don’t allow for regular meals at home. The training resources focus on food safety practices through a variety of in-person, web-based and social media learning opportunities.
MiThrive: Coming Together for a Thriving Community

The Health Department led the MiThrive community health assessment, in partnership with the Northern Michigan Public Health Alliance, Northern Michigan Community Health Innovation Region, hospital systems and other community partners for a 31-county region. The assessment is a collaborative process for collecting and analyzing data about our community and population, prioritizing strategic issues, and mobilizing communities to make needed improvements for the population. Over 250 partners and hundreds of community residents participated in the assessment and are engaged in planning and implementing strategies to address the region’s top identified priorities: mental health services, substance abuse and basic needs. To view the Community Health Assessment, visit our website to read the MiThrive report.

Dental Clinics North Services Expanded to Beaver Island

In 2019, we expanded our Dental Clinics North network of public health dental clinics to Beaver Island. Through Dental Clinics North, we are able to offer a wide range of dental services to the entire island community, including all age groups, insurance, and income levels, and the new location reinstates dental services on the island after a 3-year gap. Routine dental appointments help to improve overall health, and we are glad to increase access to oral health services on Beaver Island!

Clean Needles Save Lives

In 2019, we launched a Syringe Service Program (SSP) at our Mancelona location. Research has proven that SSP’s reduce the harms of substance use to the individual and the community, increase the likelihood of a client entering into a drug treatment program, reduce the spread of HIV and Hepatitis C, and provide opportunities to prevent overdose deaths. We know that drug addictions can impact all members of our community, and we are proud to offer a safe space for support, education and resources.

Saying Goodbye...

After over 30 years of providing the highest quality services in the Home Health and Hospice industry, the Board of Health and the Administration of the Health Department of Northwest Michigan arrived at a difficult decision to discontinue these services in 2019. As the healthcare landscape has changed over time, our area saw an increase of qualified providers, coupled with major changes in Medicare regulations, it became increasingly difficult to operate an efficient program with enough resources to maintain operations. We take great pride in the long-standing tradition of excellence and quality care in Home Health and Hospice services delivered by our talented staff through the years. Exploration of an innovative partnership has allowed the local services to continue through a dedicated community partner who is committed to excellent service.
**ANNUAL FINANCIAL REPORT**

**EXPENDITURES**

<table>
<thead>
<tr>
<th></th>
<th>HDNW</th>
<th>DENTAL</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel Services</td>
<td>$10,985,388</td>
<td>$981,850</td>
<td>$11,967,238</td>
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<tr>
<td>Supplies</td>
<td>$1,213,082</td>
<td>$1,144,397</td>
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<tr>
<td>Contractual and Professional Services</td>
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<td>$8,126,360</td>
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<td>Communications</td>
<td>$157,417</td>
<td>$93,032</td>
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<td>Travel</td>
<td>$411,221</td>
<td>$11,642</td>
<td>$422,863</td>
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<td>Space Costs</td>
<td>$503,463</td>
<td>$568,347</td>
<td>$1,071,809</td>
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<td>Other Expenses</td>
<td>$313,662</td>
<td>$2,404,603</td>
<td>$1,554,264</td>
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<td>Equipment</td>
<td>-$0</td>
<td>$24,310</td>
<td>$24,310</td>
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<tr>
<td>Total Expenditures</td>
<td>$15,244,979</td>
<td>$12,190,540</td>
<td>$27,435,519</td>
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</table>

**Net Fund Balance Change**

|                        | $ (402,245) | $ (133,483) | $ (535,728) |

In 2019, due to several concurrent factors and ongoing support of its long-term strategic direction, The Health Department incurred expenses in excess of revenue by $535,728. This necessitated the use of fund balance resources, of which $75,915 was originally budgeted and approved by the Board of Health for ongoing technology and facility improvements. Prolonged net losses experienced in our Home Health and Hospice Division primarily related to declining revenue ultimately required the difficult Board of Health-supported decision to cease operations. An unexpected reduction in the state funding formula related to Medicaid dental services adds to the reduced revenue. All expenses were incorporated through approved budget amendments by the Board of Health.

**REVENUE BY FUNDING SOURCE**

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<tr>
<th></th>
<th>HDNW</th>
<th>DENTAL</th>
<th>TOTAL</th>
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<tbody>
<tr>
<td>Community Grants and Donations</td>
<td>$2,642,206</td>
<td>$93,447</td>
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<td>Fees and Collections</td>
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<td>Appropriations from Local Units of Government</td>
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<td>$1,059,229</td>
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<tr>
<td>State and Federal Grants</td>
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<td>TOTAL</td>
<td>$14,842,735</td>
<td>$12,057,057</td>
<td>$26,899,792</td>
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FINANCIALS

REVENUE BY DIVISION

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<thead>
<tr>
<th>Division</th>
<th>Revenue</th>
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<tr>
<td>Dental Clinics North</td>
<td>$12,057,057</td>
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<tr>
<td>Family Health</td>
<td>$7,096,172</td>
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<td>Community Health</td>
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<td>Environmental Health</td>
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<td>Home Care &amp; Aging Services</td>
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<td>Other</td>
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<td><strong>TOTAL</strong></td>
<td><strong>$26,899,791</strong></td>
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EXPENSES BY DIVISION

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<th>Division</th>
<th>Expenses</th>
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<td>Dental Clinics North</td>
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<tr>
<td>Family Health</td>
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<td>Community Health</td>
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<td>Environmental Health</td>
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<td>Home Care &amp; Aging Services</td>
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<tr>
<td>Other</td>
<td>$1,053,839</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$27,435,519</strong></td>
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HDNW GRANTS AND COMMUNITY SUPPORT 2019

- Antrim County High Tea
- Bellaire Lioness Club
- Benzie Leelanau District Health Department
- Blue Cross Blue Shield of Michigan
- Center for Sharing Public Health Services
- Char-Em United Way
- Charlevoix County Community Foundation
- David & Linda Wiseley
- E-Free Church
- Enroll Michigan
- Frey Foundation
- Gaylord Country Club
- Grand Traverse Regional Community Foundation
- March of Dimes
- McLaren Central Michigan Hospital
- McLaren Northern Michigan Hospital
- Michigan Department of Environmental Quality
- Michigan Department of Health & Human Services
- Michigan Fitness Foundation
- Michigan Health Endowment Fund
- Michigan Primary Care Association
- Michigan Public Health Institute
- Mid Michigan Medical Center
- Munson Medical Center
- Networks Northwest
- Northern Health Plan
- Northern Michigan Regional Entity
- Northwest Michigan Council for Prevention for Child Abuse & Neglect
- Otsego County Community Foundation
- Otsego County Food Pantry
- Pellston Public Schools
- Petoskey-Harbor Springs Area Community Foundation
- Public Schools of Petoskey
- Rotary Charities of Traverse City
- Substance Abuse and Mental Health Services Administration
- Tee It Up Fore Cancer
- US Centers for Medicare and Medicaid Innovation
- US Department of Agriculture Farm to School
- Ward & Eis Gallery
- Wexford Missaukee Intermediate School District
- Zonta Club of Petoskey

DENTAL CLINICS NORTH GRANTS AND COMMUNITY SUPPORT 2019

- American Legion Auxiliary
- Benzie County Commission on Aging
- Char-Em United Way
- David & Linda Wiseley
- Delta Dental Foundation
- East Jordan Family Health Center
- Emmet County Senior Grant
- Father Fred Foundation
- Good Samaritan
- Head Start
- Leelanau County Senior Services
- Michigan Rehabilitation
- Northern Health Foundation
- Petoskey-Harbor Springs Area Community Foundation
- Rotary Charities of Traverse City
- Salvation Army
- Shawono Center
- Veterans Affairs